

## **EXPORT MANAGER**

## **FIRST PART**

- **Time Management**: Effective time management allows an export manager to prioritize tasks and allocate enough time for market research.
- Leadership: A good leader inspires the team to embrace new markets enthusiastically.
- **Project Management**: Managing an export project involves coordinating logistics and documentation to meet deadlines.
- **Strategic Planning**: Strategic planning is key for identifying which markets to enter next.
- **Decision Making**: Quick decision making is essential when dealing with fluctuating international market conditions.
- **Critical Thinking**: Critical thinking helps in evaluating the risks of entering a new market.
- **Problem Solving**: Problem-solving skills are crucial when unexpected customs issues arise.
- **Negotiation Skills**: Negotiating favorable terms with international partners can significantly increase profit margins.

- Adaptability: Being adaptable means quickly adjusting strategies based on global market trends.
- **Proactivity**: A proactive approach involves researching potential markets well before making an entry.
- Interpersonal Skills: Building strong relationships with international distributors relies on excellent interpersonal skills.
- **Cultural Awareness**: Understanding cultural nuances can make or break a deal in a foreign market.
- **Empathy**: Empathy towards customers' needs can enhance brand loyalty internationally.
- **Motivation**: Keeping the team motivated is essential for maintaining high performance in competitive markets.
- **Conflict Resolution**: Effective conflict resolution ensures that disagreements with suppliers don't disrupt supply chains.
- **Performance Evaluation**: Regular performance evaluations help in identifying areas for improvement in the export strategy.
- **Training**: Training staff on international compliance standards is vital for avoiding legal issues.
- **Mentoring**: Mentoring new team members on the nuances of international trade can speed up their onboarding process.
- **Diversity**: Embracing diversity within the team can lead to more innovative market entry strategies.
- **Inclusion**: Fostering an inclusive workplace culture encourages different perspectives on solving complex challenges.
- **Ethics**: Maintaining high ethical standards is crucial for building trust with global partners.
- **Compliance Monitoring**: Regular compliance monitoring is necessary to adhere to international trade regulations.
- **Risk Assessment**: Conducting thorough risk assessments can prevent significant financial losses.
- **Quality Assurance**: Implementing quality assurance processes ensures that products meet the standards of international markets.

- **Supply Chain Security**: Ensuring supply chain security minimizes the risk of disruptions in product delivery.
- **Operational Excellence**: Achieving operational excellence is critical for maximizing efficiency in global operations.
- **Continuous Improvement**: A focus on continuous improvement can lead to cost reductions and better customer satisfaction.
- Lean Management: Applying lean management principles helps in eliminating waste in the export process.
- **Six Sigma**: Using Six Sigma methodologies can improve the quality of export processes and reduce defects.
- **Capacity Planning**: Effective capacity planning ensures that the supply chain can meet fluctuating international demand.
- **Demand Planning**: Accurate demand planning helps in forecasting international customer needs and prevents overproduction
- **Procurement**: Strategic procurement ensures the best pricing and quality of materials needed for products destined for international markets.
- Vendor Management: Efficient vendor management fosters strong relationships with suppliers, ensuring timely deliveries and quality inputs.
- **Contract Negotiation**: Skillful contract negotiation with overseas partners can secure favorable terms and protect the company's interests.
- **Payment Processing**: Streamlining payment processing for international transactions reduces errors and enhances customer satisfaction.
- **Financial Reporting**: Accurate financial reporting is essential for analyzing the profitability of export activities and making informed decisions.
- **Taxation**: Understanding international taxation laws is critical for optimizing tax obligations and avoiding legal issues.
- **Duty Drawback**: Utilizing duty drawback programs can recover taxes paid on imported goods that are subsequently exported, improving margins.
- **Export Rebate**: Applying for export rebates can reduce costs and increase competitiveness in foreign markets.
- **Trade Agreement**: Leveraging trade agreements can provide access to new markets under favorable conditions.

- Economic Zone: Establishing operations in an economic zone can offer tax advantages and streamlined customs procedures.
- Free Trade Area: Operating within a free trade area reduces barriers to trade, enhancing export potential.
- **Customs Union**: Understanding the customs union agreements is vital for seamless cross-border trade.
- **Single Market**: Accessing a single market enables the free movement of goods and services, expanding the export manager's market reach.
- **Trade Bloc**: Navigating trade bloc regulations is key to exploiting regional trade advantages.
- International Standards: Adhering to international standards ensures product acceptance and reduces the risk of market entry barriers.
- **Global Compliance**: Ensuring global compliance minimizes legal risks and fosters a positive brand image.
- **Export Strategy**: Developing a comprehensive export strategy is foundational for successful international expansion.
- **Market Penetration**: Effective market penetration tactics are crucial for establishing a foothold in new international markets.
- **Brand Positioning**: Strategic brand positioning differentiates the product in crowded international markets.
- **Customer Retention**: Implementing customer retention strategies is essential for sustaining long-term growth in foreign markets.
- **Strategic Partnerships**: Forming strategic partnerships can provide local market knowledge and distribution networks.
- **Global Logistics Network**: Building a robust global logistics network ensures efficient and reliable product delivery to international customers.
- Inventory Optimization: Optimizing inventory levels reduces holding costs and ensures product availability across markets.
- **Demand Forecasting**: Reliable demand forecasting supports efficient production planning and inventory management for international markets.
- **Supply Planning**: Effective supply planning aligns production with market demand, preventing stockouts and excess inventory.

- **Operational Efficiency**: Enhancing operational efficiency drives down costs and improves competitiveness in global markets.
- **Cross-border E-commerce**: Exploiting cross-border e-commerce opportunities allows for direct access to international consumers.
- International Payment Systems: Utilizing international payment systems facilitates smooth financial transactions with customers worldwide.
- **Trade Credit**: Offering trade credit can be a competitive advantage in markets where access to financing is limited.
- **Export Insurance**: Securing export insurance protects against the risk of nonpayment and political instability in foreign markets.
- **Export Promotion**: Engaging in export promotion activities raises brand awareness and opens up new business opportunities.
- **Market Diversification**: Market diversification reduces dependency on a single market and spreads risk across multiple regions.
- **Brand Differentiation**: Brand differentiation is key to standing out in a competitive global marketplace.
- **Customer Engagement**: Enhancing customer engagement through personalized communication strengthens brand loyalty internationally.
- **Digital Marketing Channels**: Utilizing digital marketing channels effectively reaches and engages a global audience.
- **Social Media Analytics**: Leveraging social media analytics provides insights into customer preferences and behavior in different markets.
- **Content Marketing**: Content marketing tailored to the interests and needs of international audiences can drive engagement and sales.
- **Online Reputation Management**: Active online reputation management is crucial for maintaining a positive brand image globally.
- **SEO Optimization**: SEO optimization ensures visibility in search engine results, attracting more international visitors to the website.
- Web Analytics: Using web analytics tools helps in understanding the behavior of international visitors and optimizing the user experience.
- **Conversion Rate Optimization**: Focusing on conversion rate optimization increases the effectiveness of international marketing efforts.

- Lead Generation: Effective lead generation strategies are essential for identifying and engaging potential customers in new markets.
- **Email Marketing**: Email marketing can be a powerful tool for nurturing leads and maintaining customer relationships internationally.
- Affiliate Marketing: Implementing an affiliate marketing program can extend the brand's reach and attract customers in new markets.
- Influencer Marketing: Influencer marketing can effectively build brand awareness and trust in targeted international markets.
- **Customer Relationship Management (CRM)**: A robust CRM system supports personalized interactions with customers across different countries.
- **Sales Pipeline**: Managing the sales pipeline efficiently ensures a steady flow of business from international markets.
- **Sales Strategy**: A well-defined sales strategy aligns with market needs and competitive dynamics in each target country.
- **Digital Innovation**: Embracing digital innovation offers new ways to engage with international customers and streamline operations.
- **Customer Experience**: Enhancing the customer experience through seamless service improves loyalty and word-of-mouth in foreign markets.
- User Interface (UI): A user-friendly UI on the company's digital platforms can significantly impact the online experience of international customers.
- User Experience (UX): Investing in UX design ensures that the digital journey is intuitive and satisfying for users across different cultures.
- E-business Models: Adapting e-business models to suit the preferences of international markets can open up new revenue streams.
- **Mobile Commerce**: Capitalizing on mobile commerce trends can tap into the growing number of smartphone users worldwide.
- **Omni-channel Retailing**: Implementing an omni-channel retailing strategy offers a cohesive customer experience across online and offline channels.
- **Personalization Strategies**: Personalization strategies cater to individual customer preferences, enhancing engagement and sales in diverse markets.
- **Customer Journey Mapping**: Customer journey mapping identifies touchpoints where improvements can enhance the international customer experience.

- **Brand Equity**: Building strong brand equity internationally safeguards reputation and commands premium pricing.
- **Corporate Branding**: Effective corporate branding communicates the company's values and mission to global markets, building trust and recognition.
- International Branding: Tailoring branding efforts to resonate with international audiences can significantly impact market entry success.
- **Reputation Management**: Proactive reputation management is essential for maintaining a positive image in the face of global challenges.
- **Crisis Communication**: Prepared crisis communication plans ensure that the company can respond quickly and effectively to any international incident.
- **Media Relations**: Developing positive media relations in key markets supports brand visibility and public relations efforts.
- Social Responsibility: Demonstrating social responsibility through sustainable practices and community engagement enhances brand appeal globally.
- Sustainable Practices: Adopting sustainable practices not only benefits the environment but also meets the growing consumer demand for ethical products.
- **Green Initiatives**: Green initiatives can differentiate the brand in competitive markets and appeal to environmentally conscious consumers.
- **Renewable Resources**: Utilizing renewable resources in production processes reduces environmental impact and can lower costs over time.
- Eco-Innovation: Eco-innovation in product development and operations can lead to market differentiation and regulatory advantages.
- **Circular Economy**: Embracing the principles of the circular economy helps in minimizing waste and maximizing resource efficiency.
- **Zero Waste**: Aiming for zero waste in operations demonstrates commitment to sustainability, appealing to like-minded global customers.
- **Carbon Neutrality**: Achieving carbon neutrality can be a significant competitive advantage in markets where environmental concerns are high.
- **Climate Change Mitigation**: Engaging in climate change mitigation efforts shows leadership and responsibility, enhancing corporate reputation.

- Environmental Stewardship: Environmental stewardship reflects a commitment to preserving natural resources for future generations, resonating with global stakeholders.
- **Social Impact**: Creating positive social impact through business operations and philanthropy builds goodwill and supports long-term brand loyalty.
- Community Development: Investing in community development projects in markets where the company operates can strengthen local relationships and support market entry.
- Stakeholder Analysis: Conducting stakeholder analysis helps in understanding the needs and expectations of different groups affected by international operations.
- Ethical Investment: Ethical investment strategies focus on projects and companies that align with moral values and sustainability goals.
- **Impact Investing**: Impact investing aims to generate positive social and environmental impacts alongside financial returns.
- **Corporate Governance**: Strong corporate governance ensures accountability and transparency in dealings with international partners and regulators.
- **Board of Directors**: An experienced board of directors can provide strategic guidance for navigating complex international markets.
- **Shareholder Value**: Focusing on creating shareholder value drives decisions that support long-term growth and profitability in foreign ventures.
- **Financial Ethics**: Upholding financial ethics in international transactions builds trust with partners, customers, and investors.
- Audit Trails: Maintaining detailed audit trails ensures compliance with international financial reporting standards and facilitates transparency.
- **Regulatory Compliance**: Ensuring regulatory compliance in each market protects the company from legal risks and fines.
- Compliance Training: Providing compliance training to employees ensures they understand international laws and regulations affecting business operations.
- **Risk Mitigation**: Implementing risk mitigation strategies is essential for managing the uncertainties of operating in diverse international markets.

- **Operational Risk**: Identifying and managing operational risks helps in maintaining smooth international operations.
- **Market Risk**: Understanding and managing market risk is crucial for making informed investment and expansion decisions.
- **Credit Risk**: Managing credit risk involves assessing the creditworthiness of international clients and partners to minimize losses.
- Liquidity Risk: Managing liquidity risk ensures that the company can meet its short-term financial obligations in all operating markets.
- Interest Rate Risk: Hedging against interest rate risk protects the company from fluctuations that could impact international investments and loans.
- Foreign Exchange Risk Management: Effective foreign exchange risk management protects against currency fluctuations that can affect international transactions.
- **Derivatives Trading**: Using derivatives trading as part of a risk management strategy can hedge against price movements in foreign markets.
- **Hedge Funds**: Hedge funds can be part of a diversified investment strategy to manage risks and seek returns from international markets.
- **Portfolio Diversification**: Portfolio diversification across different countries and sectors minimizes risk and maximizes potential returns.
- **Asset Allocation**: Strategic asset allocation aligns with the company's risk tolerance and investment goals in the context of global operations.
- Wealth Management: Effective wealth management strategies are crucial for optimizing the financial performance of international investments.
- **Financial Planning**: Financial planning is essential for forecasting and managing the financial aspects of international expansion projects.
- **Capital Markets**: Accessing capital markets provides the financial resources needed for growth and expansion in new international markets.
- Equity Financing: Equity financing can be a way to raise capital for international ventures without increasing debt.
- **Debt Financing**: Debt financing is often used to fund expansion into new markets, with careful consideration of the terms and conditions.
- **Crowdfunding**: Crowdfunding can be an innovative way to raise funds for international projects by engaging a global audience.

- Initial Public Offering (IPO): An IPO can provide significant capital for international expansion while also increasing public awareness of the company.
- **Merger and Acquisition**: Mergers and acquisitions can be strategic moves to quickly enter new markets or expand market share internationally.
- **Due Diligence**: Conducting thorough due diligence is critical in international mergers, acquisitions, and partnerships to ensure informed decision-making.
- **Business Valuation**: Accurate business valuation is necessary for negotiations and financial planning in international mergers and acquisitions.
- Enterprise Resource Planning (ERP) Systems: ERP systems integrate business processes and data, facilitating efficient management of international operations.
- Customer Data Integration: Integrating customer data from different markets into a unified system enhances understanding and service of global customers.
- **Big Data Analytics**: Big data analytics enable the extraction of insights from large datasets, improving decision-making in international markets.
- **Machine Learning Applications**: Machine learning applications can optimize various aspects of international business, from logistics to customer service.
- **Predictive Analytics**: Predictive analytics help in forecasting market trends and consumer behavior, guiding strategic decisions in international markets.
- **Business Intelligence (BI)**: BI tools provide actionable insights into global operations, supporting strategic planning and operational efficiency.
- Artificial Intelligence (AI) in Business: AI technologies improve efficiency and innovation in areas such as customer service and supply chain management in international contexts.
- Robotics Process Automation (RPA): RPA streamlines repetitive tasks, increasing operational efficiency in global business processes.
- Internet of Things (IoT) Applications: IoT applications enhance product tracking, inventory management, and customer experiences in international operations.

- Blockchain Technology: Blockchain technology offers secure and transparent ways to conduct international transactions and manage supply chains.
- Cryptocurrency Transactions: Cryptocurrency transactions can facilitate faster and cheaper cross-border payments, reducing reliance on traditional banking systems.
- **Cybersecurity Measures**: Implementing robust cybersecurity measures is crucial to protect sensitive data and transactions in the global digital landscape.
- Data Protection Laws: Complying with data protection laws across different jurisdictions is essential for safeguarding customer information and avoiding penalties.
- **Privacy Policies**: Developing comprehensive privacy policies that comply with international standards protects customer data and builds trust.
- **Digital Rights Management**: Digital rights management ensures the secure distribution and use of digital content across international markets.
- Intellectual Property Law: Understanding and adhering to intellectual property laws in each country is vital for protecting innovations and brand identity.
- **Patent Application Process**: Navigating the patent application process in various jurisdictions protects innovations and gives a competitive edge.
- Trademark Registration Process: The trademark registration process secures brand elements, preventing unauthorized use in international markets.
- **Copyright Registration**: Copyright registration protects original works from infringement in the global marketplace.
- Licensing Agreements: Licensing agreements can be a revenue source and a way to expand brand presence internationally without direct investment.
- **Franchise Operations**: Franchise operations allow for rapid international expansion by leveraging local operators' market knowledge.
- **Business Model Innovation**: Business model innovation adapts to changing international markets, staying ahead of competitors.

- Lean Startup Methodology: The lean startup methodology enables quick adaptation to international market feedback, optimizing product-market fit.
- Agile Project Management: Agile project management facilitates flexibility and rapid iteration in international project development.
- **Scrum Framework**: The scrum framework supports collaborative and adaptive project management for teams distributed across different countries.
- **Kanban System**: The Kanban system enhances visibility and efficiency in managing workflows, particularly in complex international operations.
- **Total Quality Management (TQM)**: TQM ensures high-quality products and services across all international operations, enhancing brand reputation.
- International Project Management: International project management addresses the unique challenges of coordinating projects across multiple countries.
- **Cross-border Teams**: Managing cross-border teams involves navigating cultural differences and communication barriers to achieve project goals.
- Virtual Team Management: Virtual team management leverages technology to coordinate and motivate teams distributed around the globe.
- **Remote Work Technologies**: Remote work technologies enable seamless collaboration and communication for global teams.
- **Collaborative Platforms**: Collaborative platforms facilitate project management, document sharing, and communication among international teams.
- **Communication Tools**: Effective communication tools are essential for keeping global teams aligned and informed.
- **Time Zone Management**: Time zone management involves scheduling meetings and deadlines in a way that considers the global distribution of team members.
- Cultural Intelligence: Cultural intelligence enhances the ability to understand and relate to people from different cultural backgrounds, crucial in international business.
- Language Skills: Language skills break down barriers, enabling better negotiations and relationships with international partners and customers.

- Translation Services: Translation services ensure that marketing materials, contracts, and communications are accurately understood in different languages.
- Localization Services: Localization services adapt products and content to fit the cultural and linguistic nuances of target markets, improving acceptance and success.
- International Education: International education programs prepare employees to understand and navigate the complexities of global business environments.
- **Global Learning**: Global learning initiatives foster a culture of continuous improvement and adaptability among employees in international contexts.
- International Compliance: Ensuring international compliance helps in navigating the legal and regulatory landscape across different countries.
- **Cross-Cultural Negotiation**: Cross-cultural negotiation acknowledges and respects cultural differences to achieve mutually beneficial agreements.
- **Export Planning**: Export planning strategizes the entry or expansion into international markets, considering logistics, regulations, and market demand.
- International Logistics: International logistics manages the movement of goods across borders efficiently and compliantly.
- **Global Sourcing Strategies**: Global sourcing strategies identify and engage suppliers worldwide to optimize cost, quality, and supply chain reliability.
- Value Chain Globalization: Value chain globalization involves optimizing each step of the value chain for global efficiency and competitiveness.
- Global Market Analysis: Global market analysis provides insights into market trends, competitive landscapes, and customer preferences worldwide.
- International Trade Regulations: Navigating international trade regulations ensures compliance and smooth operation of cross-border transactions.
- **Global Economic Trends**: Understanding global economic trends is crucial for strategic planning and risk management in international business.
- Export Market Selection: Careful export market selection identifies the most promising markets based on analysis of demand, competition, and entry barriers.

- International Distribution Channels: Establishing international distribution channels ensures that products reach customers efficiently in target markets.
- Global Branding Strategies: Global branding strategies develop a consistent brand image and message that resonates across different cultures and markets.
- International Marketing Mix: Tailoring the international marketing mix (product, price, place, promotion) to fit the preferences of each target market maximizes effectiveness.
- Cross-Cultural Marketing: Cross-cultural marketing adapts marketing messages and tactics to cultural differences, enhancing relevance and engagement.
- Global Consumer Behavior: Understanding global consumer behavior helps in creating products and marketing strategies that meet diverse needs and preferences.
- International Sales Management: International sales management coordinates sales activities across different countries, adapting strategies to local markets.
- Global Account Management: Global account management involves managing relationships with key clients across multiple countries, ensuring satisfaction and loyalty.
- Export Sales Forecasting: Export sales forecasting predicts future sales based on market trends, historical data, and economic indicators in international markets.
- International Pricing Strategies: International pricing strategies consider factors like cost, demand, competition, and local economic conditions to set prices.
- Global Promotion Techniques: Global promotion techniques adapt promotional activities to capture the attention and interest of customers in diverse markets.

#### **SECOND PART: test your comprehension**

# Listen the vocabulary alone to remember the meaning and repeat each word

- Time Management
- Leadership
- Project Management
- Strategic Planning
- Decision Making
- Critical Thinking
- Problem Solving
- Negotiation Skills
- Adaptability
- Proactivity
- Interpersonal Ski
- Cultural Awareness
- Empathy
- Conflict Resolution
- Performance Evaluation
- Training
- Mentoring
- Diversity
- Inclusion
- Ethics
- Compliance Monitoring
- Risk Assessment
- Quality Assurance
- Supply Chain Security
- Operational Excellence
- Continuous Improvement
- Lean Management
- Six Sigma
- Capacity Planning

- Demand Planning
- Procurement
- Vendor Management
- Contract Negotiation
- Payment Processing
- Financial Reporting
- Taxation
- Duty Drawback
- Export Rebate
- Trade Agreement
- Economic Zone
- Free Trade Area
- Customs Union
- Single Market
- Trade Bloc
- International Standards
- Global Compliance
- Export Strategy
- Market Penetration
- Brand Positioning
- Customer Retention
- Strategic Partnerships
- Global Logistics Network
- Inventory Optimization
- Demand Forecasting
- Supply Planning
- Operational Efficiency
- Cross-border E-commerce
- International Payment Systems
- Trade Credit
- Export Insurance
- Export Promotion

- Market Diversification
- Brand Differentiation
- Customer Engagement
- Digital Marketing Channels
- Social Media Analytics
- Content Marketing
- Online Reputation Management
- SEO Optimization
- Web Analytics
- Conversion Rate Optimization
- Lead Generation
- Email Marketing
- Affiliate Marketing
- Influencer Marketing
- Customer Relationship Management (CRM)
- Sales Pipeline
- Sales Strategy
- Digital Innovation
- Customer Experience
- User Interface (UI)
- User Experience (UX)
- E-business Models
- Mobile Commerce
- Omni-channel Retailing
- Personalization Strategies
- Customer Journey Mapping
- Brand Equity
- Corporate Branding
- International Branding
- Reputation Management
- Crisis Communication
- Media Relations

- Social Responsibility
- Sustainable Practices
- Green Initiatives
- Renewable Resources
- Eco-Innovation
- Circular Economy
- Zero Waste
- Carbon Neutrality
- Climate Change Mitigation
- Environmental Stewardship
- Social Impact
- Community Development
- Stakeholder Analysis
- Ethical Investment
- Impact Investing
- Corporate Governance
- Board of Directors
- Shareholder Value
- Financial Ethics
- Audit Trails
- Regulatory Compliance
- Compliance Training
- Risk Mitigation
- Operational Risk
- Market Risk
- Credit Risk
- Liquidity Risk
- Interest Rate Risk
- Foreign Exchange Risk Management
- Derivatives Trading
- Hedge Funds
- Portfolio Diversification

- Asset Allocation
- Wealth Management
- Financial Planning
- Capital Markets
- Equity Financing
- Debt Financing
- Crowdfunding
- Initial Public Offering (IPO)
- Merger and Acquisition
- Due Diligence
- Business Valuation
- Enterprise Resource Planning (ERP) Systems
- Customer Data Integration
- Big Data Analytics
- Machine Learning Applications
- Predictive Analytics
- Business Intelligence (BI)
- Artificial Intelligence (AI) in Business
- Robotics Process Automation (RPA)
- Internet of Things (IoT) Applications
- Blockchain Technology
- Cryptocurrency Transactions
- Cybersecurity Measures
- Data Protection Laws
- Privacy Policies
- Digital Rights Management
- Intellectual Property Law
- Patent Application Process
- Trademark Registration Process
- Copyright Registration
- Licensing Agreements
- Franchise Operations

- Business Model Innovation
- Lean Startup Methodology
- Agile Project Management
- Scrum Framework
- Kanban System
- Six Sigma
- Total Quality Management (TQM)
- International Project Management
- Cross-border Teams
- Virtual Team Management
- Remote Work Technologies
- Collaborative Platforms
- Communication Tools
- Time Zone Management
- Cultural Intelligence
- Language Skills
- Translation Services
- Localization Services
- International Education
- Global Learning
- International Compliance
- Cross-Cultural Negotiation
- Export Planning
- International Logistics
- Global Sourcing Strategies
- Value Chain Globalization
- Global Market Analysis
- International Trade Regulations
- Global Economic Trends
- Export Market Selection
- International Distribution Channels
- Global Branding Strategies

- International Marketing Mix
- Cross-Cultural Marketing
- Global Consumer Behavior
- International Sales Management
- Global Account Management
- Export Sales Forecasting
- International Pricing Strategies
- Global Promotion Techniques

## TRANSLATION

- Time Management gestion du temps
- Leadership leadership
- Project Management gestion de projet
- Strategic Planning planification stratégique
- Decision Making prise de décision
- Critical Thinking pensée critique
- Problem Solving résolution de problèmes
- Negotiation Skills compétences en négociation
- Adaptability adaptabilité
- Proactivity proactivité
- Interpersonal Skills compétences interpersonnelles
- Cultural Awareness conscience culturelle
- Empathy empathie
- Conflict Resolution résolution de conflits
- Performance Evaluation évaluation de la performance
- Training formation
- Mentoring mentorat
- Diversity diversité
- Inclusion inclusion
- Ethics éthique
- Compliance Monitoring surveillance de la conformité

- Risk Assessment évaluation des risques
- Quality Assurance assurance qualité
- Supply Chain Security sécurité de la chaîne d'approvisionnement
- Operational Excellence excellence opérationnelle
- Continuous Improvement amélioration continue
- Lean Management gestion lean
- Six Sigma Six Sigma
- Capacity Planning planification de la capacité
- Demand Planning planification de la demande
- Procurement approvisionnement
- Vendor Management gestion des fournisseurs
- Contract Negotiation négociation de contrats
- Payment Processing traitement des paiements
- Financial Reporting reporting financier
- Taxation fiscalité
- Duty Drawback remboursement de droits
- Export Rebate remboursement à l'exportation
- Trade Agreement accord commercial
- Economic Zone zone économique
- Free Trade Area zone de libre-échange
- Customs Union union douanière
- Single Market marché unique
- Trade Bloc bloc commercial
- International Standards normes internationales
- Global Compliance conformité globale
- Export Strategy stratégie d'exportation
- Market Penetration pénétration de marché
- Brand Positioning positionnement de marque
- Customer Retention fidélisation de la clientèle
- Strategic Partnerships partenariats stratégiques
- Global Logistics Network réseau logistique mondial
- Inventory Optimization optimisation des stocks

- Demand Forecasting prévision de la demande
- Supply Planning planification de l'approvisionnement
- Operational Efficiency efficacité opérationnelle
- Cross-border E-commerce e-commerce transfrontalier
- International Payment Systems systèmes de paiement internationaux
- Trade Credit crédit commercial
- Export Insurance assurance à l'exportation
- Export Promotion promotion à l'exportation
- Market Diversification diversification de marché
- Brand Differentiation différenciation de marque
- Customer Engagement engagement client
- Digital Marketing Channels canaux de marketing digital
- Social Media Analytics analytique des réseaux sociaux
- Content Marketing marketing de contenu
- Online Reputation Management gestion de la réputation en ligne
- SEO Optimization optimisation SEO
- Web Analytics analytique web
- Conversion Rate Optimization optimisation du taux de conversion
- Lead Generation génération de leads
- Email Marketing marketing par email
- Affiliate Marketing marketing d'affiliation
- Influencer Marketing marketing d'influence
- Customer Relationship Management (CRM) gestion de la relation client (CRM)
- Sales Pipeline pipeline de ventes
- Sales Strategy stratégie de ventes
- Digital Innovation innovation digitale
- Customer Experience expérience client
- User Interface (UI) interface utilisateur (UI)
- User Experience (UX) expérience utilisateur (UX)
- E-business Models modèles d'e-business
- Mobile Commerce commerce mobile

- Omni-channel Retailing commerce omni-canal
- Personalization Strategies stratégies de personnalisation
- Customer Journey Mapping cartographie du parcours client
- Brand Equity capital marque
- Corporate Branding branding d'entreprise
- International Branding branding international
- **Reputation Management** gestion de la réputation
- Crisis Communication communication de crise
- Media Relations relations médias
- Social Responsibility responsabilité sociale
- Sustainable Practices pratiques durables
- Green Initiatives initiatives vertes
- Renewable Resources ressources renouvelables
- Eco-Innovation éco-innovation
- Circular Economy économie circulaire
- Zero Waste zéro déchet
- Carbon Neutrality neutralité carbone
- Climate Change Mitigation atténuation du changement climatique
- Environmental Stewardship intendance environnementale
- Social Impact impact social
- Community Development développement communautaire
- Stakeholder Analysis analyse des parties prenantes
- Ethical Investment investissement éthique
- Impact Investing investissement d'impact
- Corporate Governance gouvernance d'entreprise
- Board of Directors conseil d'administration
- Shareholder Value valeur pour les actionnaires
- Financial Ethics éthique financière
- Audit Trails pistes de vérification
- Regulatory Compliance conformité réglementaire
- Compliance Training formation à la conformité
- Risk Mitigation atténuation des risques

- Operational Risk risque opérationnel
- Market Risk risque de marché
- Credit Risk risque de crédit
- Liquidity Risk risque de liquidité
- Interest Rate Risk risque de taux d'intérêt
- Foreign Exchange Risk Management gestion du risque de change
- Derivatives Trading trading de dérivés
- Hedge Funds fonds spéculatifs
- Portfolio Diversification diversification de portefeuille
- Asset Allocation allocation d'actifs
- Wealth Management gestion de patrimoine
- Financial Planning planification financière
- Capital Markets marchés de capitaux
- Equity Financing financement par actions
- Debt Financing financement par emprunt
- Crowdfunding financement participatif
- Initial Public Offering (IPO) introduction en bourse (IPO)
- Merger and Acquisition fusion et acquisition
- Due Diligence due diligence
- Business Valuation évaluation d'entreprise
- Enterprise Resource Planning (ERP) Systems systèmes de planification des ressources d'entreprise (ERP)
- Customer Data Integration intégration des données clients
- Big Data Analytics analytique des grandes données
- Machine Learning Applications applications d'apprentissage automatique
- Predictive Analytics analytique prédictive
- Business Intelligence (BI) intelligence d'affaires (BI)
- Artificial Intelligence (AI) in Business intelligence artificielle (IA) en affaires
- Robotics Process Automation (RPA) automatisation des processus robotisés (RPA)

- Internet of Things (IoT) Applications applications de l'Internet des objets (IoT)
- Blockchain Technology technologie blockchain
- Cryptocurrency Transactions transactions en cryptomonnaie
- Cybersecurity Measures mesures de cybersécurité
- Data Protection Laws lois sur la protection des données
- Privacy Policies politiques de confidentialité
- Digital Rights Management gestion des droits numériques
- Intellectual Property Law droit de la propriété intellectuelle
- Patent Application Process processus de demande de brevet
- Trademark Registration Process processus d'enregistrement de marque
- Copyright Registration enregistrement du droit d'auteur
- Licensing Agreements accords de licence
- Franchise Operations opérations de franchise
- Business Model Innovation innovation de modèle d'affaires
- Lean Startup Methodology méthodologie de démarrage lean
- Agile Project Management gestion de projet agile
- Scrum Framework cadre Scrum
- Kanban System système Kanban
- Total Quality Management (TQM) gestion de la qualité totale (TQM)
- International Project Management gestion de projet international
- Cross-border Teams équipes transfrontalières
- Virtual Team Management gestion d'équipe virtuelle
- Remote Work Technologies technologies de travail à distance
- Collaborative Platforms plateformes collaboratives
- Communication Tools outils de communication
- Time Zone Management gestion des fuseaux horaires
- Cultural Intelligence intelligence culturelle
- Language Skills compétences linguistiques
- Translation Services services de traduction
- Localization Services services de localisation
- International Education éducation internationale

- Global Learning apprentissage global
- International Compliance conformité internationale
- Cross-Cultural Negotiation négociation interculturelle
- Export Planning planification à l'export
- International Logistics logistique internationale
- Global Sourcing Strategies stratégies d'approvisionnement mondial
- Value Chain Globalization mondialisation de la chaîne de valeur
- Global Market Analysis analyse du marché mondial
- International Trade Regulations réglementations du commerce international
- Global Economic Trends tendances économiques mondiales
- Export Market Selection sélection du marché d'exportation
- International Distribution Channels canaux de distribution internationaux
- Global Branding Strategies stratégies de branding mondial
- International Marketing Mix mix marketing international
- Cross-Cultural Marketing marketing interculturel
- Global Consumer Behavior comportement du consommateur mondial
- International Sales Management gestion des ventes internationales
- Global Account Management gestion de compte global
- Export Sales Forecasting prévision des ventes à l'export
- International Pricing Strategies stratégies de prix internationales
- Global Promotion Techniques techniques de promotion globales